# HopeWorks of Howard County

# Guiding Families from Crisis to Hope

Founded in 1978, HopeWorks has been providing services for 42 years.

### FY 2020 Funding

Revenue Budget: \$2,780,018
Federal Grants: 30%
State: 26%
Howard County Government: 32%
Private-Foundation: 3%
Fundraising: 8%
Program (Earned Income): 1%

## HopeWorks Staffing

54 full and part-time employees Interns from local undergraduate and graduate universities Over 100 active volunteers

#### HopeWorks Services

Confidential Emergency Shelter
Counseling for Victims, Children, and Abusers
Legal Advocacy and Representation
24/7 Helpline
Outreach and Community Education
Hospital Accompaniment Program
Pet Safe Program

#### **HopeWorks Clients**

The number of people served in FY 2020:

Total # of clients provided services 3,977

Total # of hotline calls: 1,068

Number of victims accompanied by an Advocate at Howard County General Hospital: 148

Number of people in shelter: 140

Shelter Nights provided: 7,933

Adults and Children served in Counseling: 438 Total Hours of Counseling provided: 2,159

Victims of Human-Trafficking provided case management: 36

Number of clients represented by an attorney in Civil Orders of Protection: 74

Number of hearings at which a client was represented by a HopeWorks Attorney: 95

Number of people who received consultations, brief advice and/or referrals by the Legal

Department: 357

Number of presentations to community members: 107 - reaching over 2,082 participants

HopeWorks clients are diverse in age, ethnicity, race, and socioeconomic status.

The Covid-19 outbreak significantly impacted the number of victims served in FY 2020, however HopeWorks was able to continue to provide the full range of quality services it has always provided.

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