

# HopeWorks of Howard County

*Guiding Families from Crisis to Hope*

Founded in 1978, HopeWorks has been providing services for 43 years.

## FY 2021 Funding

Revenue Budget: \$2,652,328  
Federal Grants: 32%  
State: 24%  
Howard County Government: 34%  
Private-Foundation: 1%  
Fundraising: 8%  
Program (Earned Income): 1%

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## HopeWorks Staffing

42 full and part-time employees  
Interns from local undergraduate and graduate universities

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## HopeWorks Services

Confidential Emergency Shelter  
Counseling for Victims, Children, and Abusers  
Legal Advocacy and Representation  
24/7 Helpline  
Outreach and Community Education  
Hospital Accompaniment Program  
Pet Safe Program

## HopeWorks Clients

The number of people served in FY 2021:

Total # of clients provided services 3,977  
Total # of hotline and follow up calls: 2,030  
Total # of clients served by the Advocacy Department: 857  
Number of victims assisted by an Advocate at Howard County General Hospital: 91  
Number of people in shelter: 55  
Shelter Nights provided: 6,208  
Adults and Children served in Counseling: 357  
Total Hours of Counseling provided: 1,670  
Victims of Human-Trafficking provided case management: 25  
Number of clients represented by an attorney in Civil Orders of Protection: 50  
Number of hearings at which a client was represented by a HopeWorks Attorney: 50  
Number of people who received consultations, brief advice and/or referrals by the Legal Department: 140  
Number of presentations to community members: 115 - reaching over 1,404 participants

HopeWorks clients are diverse in age, ethnicity, race, and socioeconomic status.

The Covid-19 outbreak significantly impacted the number of victims served in FY 2021, however Hopeworks was able to continue to provide the full range of quality services it has always provided.